

Standing Orders

Frequently Asked Questions

Is there a time-frame requirement?

A minimum three month order is required in order to participate in the Standing Order program. The duration is determined by you from the available shipping dates and can extend up to twelve months thru to August 2008.

How are the prices determined?

All prices are fixed by FlowerBuyer.com. Prices may fluctuate within the time-length but will always average to the agreed level. You will see an average price for the period and a price breakdown each week.

How are product quantities determined?

The number of boxes is chosen by you from the quantities available.

What happens if certain products are not available for shipment?

The rules are set by you. FlowerBuyer.com may substitute a higher grade of the same product at the same price.

Can I change my order?

The Standing Order program allows for flexibility to fit your current situation. Changes can be made at anytime during the life-span of your order. Simply contact your Account Manager to make amendments.

How do I determine shipment dates?

All shipments will be made in accordance with your standard shipping instructions.

How will I be invoiced?

Your normal conditions apply for all Standing Order invoices.